

# Privacy Policy – Travelers and Guests

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## Essential Privacy Policy Related to Your Personal Information Gathered

### Introduction:

At Amjad Jordan Tours, your privacy is important to us. This Privacy Policy explains how we collect, use, and protect the information of both our booking guests and our local tourism partners. We are committed to transparency, respect, and data responsibility in every interaction we make.

### 1. What Information We Collect

For Guests:

- Name, email, phone number, and booking details
- Preferences shared with us (e.g., dietary needs, interests)
- Feedback or testimonials you choose to provide

### 2. How We Use Your Information

We use your information to:

- Process and confirm bookings
- Connect guests with appropriate hosts
- Maintain and update partner listings
- Send confirmations, updates, or occasional newsletters
- Improve our services based on your feedback

### 3. Who We Share Information With

We only share information when necessary:

- Guest details are shared only with confirmed hosts and service providers
- Partner information is shown publicly only with permission
- We do not sell or rent your personal data to third parties

#### **4. How We Store and Protect Your Data**

Your information is stored securely on trusted platforms (e.g., booking software, email tools). We use reasonable administrative, technical, and physical safeguards to protect your data.

#### **5. Your Rights and Choices**

You have the right to:

- Request access to your data
- Ask us to correct or delete your information
- Opt out of non-essential emails or messaging at any time

#### **6. Contact Us**

For questions, concerns, or requests regarding your privacy, please contact:

Amjad Dawad – General Manager & Operations

Email: [Info@amjadjordantours.com](mailto:Info@amjadjordantours.com)

Phone: +962 772 310 799 (WhatsApp)

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